IT SUPPORT SERVICES

INNOVATIVE
PROFESSIONALOFFICES

IT SUPPORT SERVICES

State-of-the-art technological infrastructure designed for success

At Innovative Professional Offices (IPO), our IT services are directly focused on providing you with the fastest and most efficient technical solutions possible. We understand that technology is a huge component of running a successful business, and we embrace it.

Our state-of-the-art business systems are highly effective and are constantly being upgraded, letting our clients capitalize on our services and support team to achieve the success they strive for.

SIMPLE SETUP

- Hassle-free installation of desktop or laptop computers (long- and short-term hardware rentals available as well)
- Telephone installation and support - phone and voicemail programming and personalization
- Installation and support of your computer hardware and software (routers, printers, programs)

ENTERPRISE-CLASS INFRASTRUCTURE

- Secure, high-speed 100MB fibre optic Internet connection
- Telephone PBX system with numerous voicemail and calling options
- Audio and video conferencing capabilities (presentation equipment also available)
- Web hosting, web design and development, and custom e-mail solutions
- Trusted security protection and fully managed firewall services
- Online back-up services for emails, files and other content

MONITORING AND SUPPORT

- Setup of presentation equipment and materials, video conferencing support
- Virus/spyware/adware protection and removal services
- Troubleshooting and diagnosing of PC and Mac issues
- Upgrading of systems and software, to ensure optimal functionality and security